



Speed Disclaimer

WildBlue speed tiers range from 1.0 Mbps to 3.0 Mbps download speed (maximum upload speed up to 256 Kbps). The speed tier received and pricing will vary depending upon the service plan selected by the customer. Speed comparisons are for file transfer downloads only and are compared to 42 Kbps dial-up. Actual speeds may vary and are not guaranteed. Many factors affect speed.

Current Promotion + Free Standard Installation

New WildBlue residential or small office customers who place an order for WildBlue service are eligible to receive FREE Standard Installation. This offer is valid only for new customers whose service is installed in an active, serviceability WildBlue beam. Offer available only to new WildBlue customers. Regular upfront fee is \$149.95 plus shipping and handling and prorated service fee for the first partial month of service, taxes and any additional fees that apply. Additional fees may apply if work is required outside of a standard installation. Visit www.wildblue.com and enter your ZIP code to check for service availability. Requires a clear view of the southern sky. Use of the WildBlue service is subject to data transmission limits measured on a 30-day rolling basis as described in the WildBlue Data Allowance Policy located at www.wildblue.com/legal. Taxes and monthly service fees apply. Minimum commitment term is 24 months. Equipment must be returned upon cancellation of service, otherwise unreturned equipment fees will apply. Equipment lease fee is \$5.95 per month, unless prepaid option is selected. All offers are for a limited time and may be changed or withdrawn at any time. For complete details visit www.wildblue.com/legal. Offer valid in select areas that are currently serviceable by WildBlue. Offer may be withdrawn at any time and is offered by participating retailers only.

A Standard Installation includes the following:

- Professional standard installation of WildBlue CPE by a Certified Installer
- Travel to and from subscriber location within 50 miles of installer office
- Up to 100 foot of RG-6 cable from antenna to modem
- Cable routed through one exterior wall and one interior wall or floor
- Minimum service term is 24 months
- WildBlue modem connected to one computer. Multiple PC's and wireless routers are not included in a standard installation.

*Non-standard installations may result in additional charges. Please confirm with the premise technician that your installation will be standard **prior** to allowing the technician to start work. If your installation is non-standard, any additional charges must be agreed upon between subscriber and premise technician prior to beginning work. If you have ordered from ViaSat directly the equipment for your service comes directly to you from our warehouses. If you cancel the order before installation, you will be charged a \$50 restocking fee plus taxes.*

Free AntiVirus/AntiSpyware Software

Free AntiVirus/AntiSpyware software offer good for one PC per subscriber for the first year of service. AntiVirus/AntiSpyware software powered by F-Secure. By installing and activating the F-Secure AntiVirus software, you agree to all terms and conditions applicable to the software. The first 12 months of service are free. If you do not cancel by the end of your free year, a charge of \$2.95 per month will be added to your WildBlue monthly bill.

You may cancel your F-Secure subscription at any time. Please see your WildBlue Customer Agreement for additional details. Software is not available for Macintosh.

End Date: One year from the date of installation of the WildBlue service.

About Our Distribution Network

Depending on the distributor you select, your WildBlue service may be provided directly by ViaSat or through an authorized retailer. The packages, promotions and terms of sale shown on this website are available to all customers who contract directly with WildBlue.

If you receive your service through a WildBlue retailer, the retailer may not participate in all packages, promotions and other terms of sale shown on this website. You will be billed directly by the authorized retailer and your customer agreement will be with the retailer listed under the contact information on your agreement. The terms of your agreement with the retailer may be different than the Customer Agreement on this website. In all cases, however, the Data Allowance Policy and Acceptable Use Policy will apply to use of the WildBlue service.

Please ask your retailer if your contract will be with ViaSat or the retailer when you inquire about receiving WildBlue service. We want you to have the best experience possible and understand all facts about the terms of agreement and service prior to receiving WildBlue internet service.